

March 24, 2021

Dear Valued Elcam Medical Customer,

We hope you and your loved ones are safe and healthy in these times of Corona pandemic.

Elcam continues to operate at full capacity and in compliance with the instructions of the health authorities in the countries of operations.

We would like to inform you that recently, due to the continuing Corona crisis and its different implications and with it the general natural effects of winter time, we were made aware of growing delays in international transportation especially concerning freights.

Due to these delays and in an effort to avoid future supply problems, we would like to recommend that you precede your orders and enlarge your inventory for the upcoming three months.

Elcam is aware of concerns regarding raw materials shortages and would like to inform you that it is Elcam's policy to keep 3 months of inventory for all our raw materials. We are in ongoing and continuous contact with all our raw material suppliers and do not anticipate any problems in this direction.

Furthermore, Elcam also keeps a 3 months stock of most of its products.

We are happy to report that a large part of our workers have already been vaccinated with the COVID-19 vaccine, which enabled us to call back all employees that have been working remotely in Elcam Israel facilities. Of course, we still keep all the necessary precautions – masks, social distancing and hygiene. We hope that vaccinations will soon become more widespread and this will enable us to return to normal routine in the near future in all our territories. In the meantime Elcam continues with the measures that were taken since the pandemic began:

- All Elcam facilities have been recognized by the local authorities as an essential facility to enable the continuity of our production. ([See statement by the Israeli Ministry of Economy and Industry](#)).
- Production staff are divided to teams with no contact between them.
- A large portion US and European employees who are not required at the facilities are working from home.
- Italian employees are working from office keeping with all the necessary restriction.

- The number of employees allowed to be present at any certain time is limited according to social distancing requirements.
- Most meetings are done on video.
- Access to our facilities is limited to essential needs only such as logistics.

We will continue monitoring the situation and will immediately update you as new information becomes available.

Best Regards,

Amir Bohadana

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